



# The sound of satisfaction



Patients with and without hearing aids complain about trouble hearing on the phone.\* Show that you're hearing them just fine with an additional solution: CaptionCall.

Our captioning phone and service address one of patients' top frustrations and can help you gain their loyalty. Approach this issue head-on by prescribing a no-cost CaptionCall phone for all your patients who need captions to use the phone effectively. You will be rewarded with the increased trust they place in you and with overall increased patient satisfaction.

Your patients look to you to direct their hearing health journey with maximized results. That is ultimately how they evaluate your performance and their overall satisfaction level with you and your service. So many factors impact their satisfaction levels, from staff friendliness and knowledge, office environment, clear communication before, during

and after the examination, and precise treatment recommendations including solutions that address all their hearing healthcare needs.

A single solution such as a digital hearing aid is often not a complete solution for your patients if you wish to help them live well with hearing loss and enjoy an enriched, fulfilling life. The phone can be a particularly complex listening situation. CaptionCall provides an added level of support for patients who need more than amplification to use the phone confidently.

As you make choices on what additional products and services to recommend as part of your holistic offering, remember to keep it simple, be consistent, and only link your brand with the best options. When you do, you will be rewarded with the increased trust they place in you as their hearing-care expert who understands their needs and recommends the very best.

**Find details about the CaptionCall phone including eligibility requirements at [CaptionCall.com/provider](https://CaptionCall.com/provider) or 1-877-557-2227.**